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THE TRAINING EXPERTS

# Customer Service

TRAINING & PERFORMANCE IMPROVEMENT

*Delivering customer service begins with understanding what customers want. This understanding begins with acknowledging that they do not always know what they want, or why they want it. Bryant Consulting*

*Group, L.L.C. has developed several courses to help organizations realize what customers think their motivations are and what can be done to help customers see the value of their products and/or services.*

